Process Palooza 2017

Hugo O. Villar, MBA, Ph.D.
Associate Dean, Professional & Continuing Education
Extension

Professional Education
Continuing Education
Corporate Programs
MAS Programs
English Language Institute
UCTV & UCSD-TV
Precollege
Research
Professional Education

- 102 certificates
- 176 new courses (2016)
- Cutting edge skills
- Real world knowledge taught by Practitioners
- Individuals, Organizations, Community

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<th>Arts</th>
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Project Management

the application of knowledge, skills, tools, and techniques to project activities to meet the project requirements.

- Instructors are active practitioners
- Online or On Grounds
- Hands-on, simulated projects
- Industry-neutral curriculum
- Aligned with PMBOK
- Interpersonal skills development

Get things done!
Lean Six Sigma – Green Belt

*a systematic method to improve performance and reduce variation in operations to achieve productivity and profitability gains.*

Invoice Processing

Campus Accounts Receivable Tool that reduced administrative overhead by 75% (hours spent invoicing) $200k additional annual recovery of sponsor-obligated funds

- Select and define problem
- Gather data for measurement
- Analyze and validate root cause issues
- Recommend and implement solutions
- Control and maintain solutions

Get things done efficiently and accurately!

UC San Diego | EXTENSION
Lean Six Sigma – Black Belt

*a systematic method to improve performance and reduce variation in operations to achieve productivity and profitability gains.*

Healthcare billing of oncology drugs
48% increase in scanning rate; $5.4M (at charge) billed

Select and define cross-functional problem
Gather data for measurement
Deep-dive analysis and validation
Implement solutions and support change
Control and manage solutions

Get cross-functional things done efficiently and accurately!
Please visit our booth for more information